An email responder has marked an item as shipped by accident

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Symptom

• An email responder has clicked the **Click the link to ship the item** link by mistake. They do not actually hold the item and it needs to move on to the next responder

Applies to

• UnityUK

Resolution

Please email [OCLC Support](https://help.oclc.org) with the name of the responding library and UnityUK request number.

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