How do I enable Direct Request for ILLiad?

Symptom

• You want to turn on Direct Request in ILLiad, and you need to find out how to do this process?

Applies to

• ILLiad

Resolution

To turn on Direct Request in ILLiad, here is what you need to do:

1. Make sure your Direct Request Profile is set up by setting up [Unmediated Direct Request](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/How_do_I_enable_Direct_Request_for_ILLiad).
2. Set the Key Value for DirectRequestEnabled in the Customization Manager to Yes.
3. Restart IIS and the ILLiad Connection Manager.
4. Restart the ILLiad Client.