When we receive a serial item, the item registers as item status unavailable for the copy

**Symptom**

- When searching for a serial item by barcode, the response shows that no such barcode exists

**Applies to**

- WorldShare Acquisitions
- WorldShare Circulation

**Resolution**

During the serial receipt process please ensure that the status of the copy is changed:

1. When the serial copy is received, the Receipt Status is set to **On Order** at the copy level.
2. The policy settings in **Service Configuration > WorldCat Discovery and WorldCat Local > OPAC Statuses, Locations and Circulation Policies** determine whether items with the Item Status of **On Order** will be displayed as available or unavailable.
3. If you would like the status to display as available, please change the Receipt Status from **On Order** to another status. For example, **Currently received**. See the video suggested below where the Receipt Status is changed from the default On Order to Currently received.

**Additional information**

- Watch a video on [series issues management](https://help.oclc.org/Library_Management/WorldShare_Acquisitions/Troubleshooting/When_we_receive_a_serial_i...)

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16465