Why didn't QuestionPoint send an email transcript when the user provided an email?

Last updated: Thu, 10 Jan 2019 19:25:20 GMT

Applies to

- QuestionPoint

Answer

Have the patron check and make sure the email didn't go to their spam or junk email folder. The email address the transcript is sent from can be found here:

Administration > Settings > General Settings

Additional information

Please view Transcript and Session Tips for additional information.

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