Applies to

• WorldShare Circulation

Answer

OCLC does not have the ability to see what your passwords are.

If a set of credentials has been created for your library, you will only be able to change the password for that account. If credentials have not been created, OCLC can add one for you.

To have your circulation override password reset, someone who is an authorized user in the Service Configuration > WorldCat Registry > Authorized user list needs to call OCLC Support with the username associated with the account. OCLC will then reset the password.