Return items

Last updated: Fri, 08 Dec 2017 15:17:24 GMT

---

**Return item (from Received status)**

Follow the instructions below to return an item to a Lender.

**To return an item:**

1. On the left navigation, click **Borrowing Requests**.
2. Click **Supplied > Received**.
3. Click the request **ID** or **Title** to display a request.
   - Note: Request queues where batch processing is available include an icon in the left navigation.
4. Click **Return item**.
5. A confirmation message appears and the request appears under the category **Borrowing Requests > Returned**.

**Return item (from Recalled status)**

Follow the instructions below to return a recalled item to a Lender. A recalled item must be returned to the Lender immediately regardless of the due date.

**To return an item:**

1. On the left navigation, click **Borrowing Requests**.
2. Click **Supplied > Recalled**.
3. Click the request **ID** or **Title** to display a request.
   - Note: Request queues where batch processing is available include an icon in the left navigation.
4. Click **Return item**.
5. A confirmation message appears and the request appears under the category **Borrowing Requests > Returned**.

**Watch a video**

This video covers the following lost item scenarios: when item is lost in transit, when item is lost at the borrowing library, and when item is lost at return. (9:24)

---

Media, iframe, embed and object tags are not supported inside of a PDF.