Return items

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Return item (from Received status)

Follow the instructions below to return an item to a Lender.

To return an item:

1. On the left navigation, click **Borrowing Requests**.
2. Click **Received/In Use**.
3. Click the request ID or Title to display a request.
   ◦ Note: Request queues where batch processing is available include an icon in the left navigation.
4. Click **Return item**.
5. A confirmation message appears and the request appears under the category **Borrowing Requests > Returned**.

Return item (from Recalled status)

Follow the instructions below to return a recalled item to a Lender. A recalled item must be returned to the Lender immediately regardless of the due date.

To return an item:

1. On the left navigation, click **Borrowing Requests**.
2. Click **Recalled**.
3. Click the request ID or Title to display a request.
   ◦ Note: Request queues where batch processing is available include an icon in the left navigation.
4. Click **Return item**.
5. A confirmation message appears and the request appears under the category **Borrowing Requests > Returned**.

Watch a video

This video covers the following lost item scenarios: when item is lost in transit, when item is lost at the borrowing library, and when item is lost at return. (9:24)

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