Duplicate records appear when you page through collections

Symptom

• When browsing collections you may notice that duplicate records are being displayed in multiple pages.

Applies to

• CONTENTdm

Resolution

This is a known issue with CONTENTdm in how you browse all Sort By setting is displaying identical metadata. CONTENTdm duplicates may appear on different pages when browsing through items. Change the Sort by dropdown to an order type that does not have identical data. This is only an issue for fields with identical metadata.

This can also occur if you deleted items from the Project client, but did not delete them in the CONTENTdm Administration tool Items list and reindex the collection as well.

If problems persist after reindexing, please contact OCLC Support with your CONTENTdm server address and the name of the collection with the duplicates.

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