We've recently switched to Tipasa from ILLiad, can we still access our ILLiad reports?

Symptom

- Tipasa statistics do not cover the time that the library was using ILLiad

Applies to

- Tipasa
- ILLiad

Resolution

To access your ILLiad reports, please follow these steps:

1. Go to the ILLiad WebReports URL using the following format: https://yourservername/ILLiad/WebReports/default.aspx
2. When you access that page, you will get an error message about the certificate. You can proceed by going to the Advanced options.
3. Click through to the WebReports login page.
4. Logon with the username and password you were using for ILLiad.
5. You can then access your ILLiad statistics. They will stop after the date you switched to Tipasa.

Additional information

To access Tipasa statistics, you can log on to the OCLC Usage Statistics page. Please contact OCLC Support if you require assistance logging in.