Our grace period for fines do not seem accurate. Is there something we should check?

Last updated: Fri, 28 Dec 2018 06:59:42 GMT

Symptom
• When the fine is applied, it seems to be calculating incorrectly for the number of days applied for the grace period

Applies to
• Amlib Circulation Financials

Resolution
Check the parameter that exist for applying the grace period. It can be set from the Date due or from the Grace Period:

1. Navigate to Main > Supervisor > Installation.
2. Go to the Installation Menu > Choose Location > highlight the login location and click OK.
3. Click the Circulation button.
4. Check the parameter "Calculate all fines from the grace (Y) or overdue (N) date.
5. Ensure that your setting reflects the calculation required.
6. Once set correctly, ensure that the Circulation windows are logged off before issuing again to refresh the fine calculations.

Page ID
16167