Unable to create project connecting using URL of website


Symptom

- Unable to use the Project Client to create projects using the URL [https://cdmxxxxx.contentdm.oclc.org](https://cdmxxxxx.contentdm.oclc.org) where xxxxx is your hosted site ID.

Applies to

- CONTENTdm
- Project Client 6.1.2.991
  - Hosted Environment

Resolution

CONTENTdm URL followed by your site ID is your public facing website. Please use server followed by your Site ID. (Ex [https://server15700.contentdm.oclc.org](https://server15700.contentdm.oclc.org) - This is CONTENTdm demo site)

Additional information

If you continue to have issues creating a project, verify your worldcat.org credentials.

Reach out to [OCLC Support](https://www.oclc.org) and include screenshots and the steps you are taking to further troubleshoot.

Creating Projects:

We provide documentation on [creating new projects](https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Unable_to_create_project_connecting_usi...).