I see only a blank screen when I login to WorldShare Interlibrary Loan

Applies to

• WorldShare Interlibrary Loan

Answer

The newest browser versions have pop-ups blocked. Pop-up’s must be allowed for WorldShare Interlibrary Loan to operate.

You may see an orange triangle like this one at the end of the URL bar.

Additionally, please check to see that you have the correct roles assigned to your account. If you do not have WorldShare Interlibrary Loan roles assigned to your account, you will not see the ILL tab. If there is no one at your institution that can add roles to your account, please contact OCLC Support.