What is OCLC's lost in transit payment policy?

Last updated: Thu, 21 May 2020 15:35:47 GMT

Applies to

- WorldShare Interlibrary Loan
- Tipasa
- ILLiad

Answer

OCLC does not enforce a lost in transit payment policy. United States Libraries adhere to the Interlibrary Loan Code for the United States.

Section 4.9 describes the responsibilities of the requesting library.

"Assume responsibility for borrowed material from the time it leaves the supplying library until it has been returned to and received by the supplying library. This includes all material shipped directly to and/or returned by the user. If damage or loss occurs, provide compensation or replacement, in accordance with the preference of the supplying library."

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