Lost in Transit Payment policy

Applies to
• WorldShare Interlibrary Loan
• Tipasa
• ILLIAD
• All other United States Interlibrary Loan systems

Answer
United States Libraries adhere to the Interlibrary Loan Code for the United States

4.9 Responsibilities of the Requesting Library

"Assume responsibility for borrowed material from the time it leaves the supplying library until it has been returned to and received by the supplying library. This includes all material shipped directly to and/or returned by the user. If damage or loss occurs, provide compensation or replacement, in accordance with the preference of the supplying library."