How to get, change, or delete Connexion client and browser nine-digit authorization numbers and passwords

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Applies to

- Connexion client
- Connexion browser

Answer

Go to the [Access and Authorization form](https://help.oclc.org/Metadata_Services/Connexion/Troubleshooting/How_to_get_change_or_delete_Connexion_c...).

Additional information

Fill in all the required fields in the form accurately. Billing Partner is the field primarily for third-party vendors if you are not a vendor then you can use OCLC as the billing partner. If you are changing or deleting authorizations be sure to state that in the notes. You will also have to click submit twice when filling out the form as you will get a pop-up message asking you to confirm that you want to send the form. The forms are sent directly to our Orders Department. You can contact them directly as well.

Note: password changes are an overnight process, so your new password will not take effect until the next day.