What do I do if I get the error message "There was a problem receiving availability information for this item. Click to try again."?

Last updated: Wed, 30 Dec 2020 04:02:29 GMT

Applies to

- WorldCat Discovery

Answer

Please contact OCLC Support.

Additional information

Support will need:

- Your institution's OCLC symbol
- The OCN of the item that is giving the error in WorldCat Discovery
- The scope of the error. Is this happening for all items? Or is this just happening for the one OCN?