Logon issue with cataloging authorization number/password

Last updated: Tue, 14 Apr 2020 13:38:31 GMT

Symptom

• Unable to access OCLC using a cataloging authorization number

Applies to

• Connexion client and browser

Resolution

This can be due to caching a login error page in the browser or a corrupted bookmark. Try clearing your browser's cache and oclc.org cookies, then close the browser completely and try again by retyping the address rather than using a bookmark. If these steps do not resolve the issue, please contact OCLC Support with your library symbol and the authorization number you are trying to log in with.

Page ID
15348