Home module and My QuestionPoint page

Find information about how to set up your QuestionPoint account and navigate your QuestionPoint interface.

- Get started

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  Get started with QuestionPoint.
  - About the My QuestionPoint screen
  - Access QuestionPoint
  - Best practices for effective link placement
  - Change your password
  - Get assistance
  - Help for library patrons
  - Manage your account
  - Provide staff announcements
  - QuestionPoint 24/7 reference service cookie policy
  - QuestionPoint system navigation
  - Receive questions
  - Reset the timeout
  - Section 508 accessibility standards
  - System requirements
  - Terms of Service
  - View weekly web-form coverage information for your group
  - What your library's patrons see

- QuestionPoint overview

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  Find information about key QuestionPoint concepts, features, and tools.
  - Introduction
  - Key QuestionPoint concepts
  - QuestionPoint system and websites
  - Question form for questions to be answered via email
  - Chat
Question lists
  ◦ Full question
  ◦ Service History
  ◦ Knowledge bases

• Start up your QuestionPoint account

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Find information about setting up your QuestionPoint account.
  ◦ Overview
  ◦ What you need to log on to the QuestionPoint system
  ◦ Start your session on the My QuestionPoint page
  ◦ Learn about your QuestionPoint account
  ◦ Adjust your system timeout length
  ◦ Access the QuestionPoint website