Home module and My QuestionPoint page

Find information about how to set up your QuestionPoint account and navigate your QuestionPoint interface.

• Get started

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   Get started with QuestionPoint.
   ◦ About the My QuestionPoint screen
   ◦ Access QuestionPoint
   ◦ Best practices for effective link placement
   ◦ Change your password
   ◦ Get assistance
   ◦ Help for library patrons
   ◦ Manage your account
   ◦ Provide staff announcements
   ◦ QuestionPoint 24/7 reference service cookie policy
   ◦ QuestionPoint system navigation
   ◦ Receive questions
   ◦ Reset the timeout
   ◦ Section 508 accessibility standards
   ◦ System requirements
   ◦ Terms of Service
   ◦ View weekly web-form coverage information for your group
   ◦ What your library's patrons see

• QuestionPoint overview

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   Find information about key QuestionPoint concepts, features, and tools.
   ◦ Introduction
   ◦ Key QuestionPoint concepts
   ◦ QuestionPoint system and websites
   ◦ Question form for questions to be answered via email
   ◦ Chat
Question lists
- Full question
- Service History
- Knowledge bases

**Start up your QuestionPoint account**

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Find information about setting up your QuestionPoint account.

- Overview
- What you need to log on to the QuestionPoint system
- Start your session on the My QuestionPoint page
- Learn about your QuestionPoint account
- Adjust your system timeout length
- Access the QuestionPoint website