How can I get past the "An error has occurred with your last action" error in Connexion browser?

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Symptom

- Connexion Browser takes your basic search and drops it into the Advanced Search screen then displays the error "An error has occurred with your last action".

Applies to

- Connexion Browser
- CatExpress

Resolution

This error comes up when you've downloaded a corrupted web page in Connexion Browser. To clear out the error and get results for your searches to come up again, clear your browser's cache and oclc.org cookies, then restart the browser and try again.

If problems continue, contact OCLC Support and provide them with a sample search that is failing and the steps you are taking that bring up the error.

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