How do I resolve an unable to locate address for error when using EZproxy

Last updated: Fri, 21 Jun 2019 13:26:02 GMT

Symptom

• The web browser displays an error message that it is unable to locate an address for a website and to please try again later.

Applies to

• EZproxy

Resolution

1. Flush the DNS cash for the EZproxy host computer.
2. Clear the web browser cache and try accessing the site again.

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