Unable to connect to CONTENTdm Server URL

Symptom

- Receiving an error message that you are unable to connect to your CONTENTdm Server URL in the Project Client "New Project - Server URL and Login" window

Applies to

- CONTENTdm

Resolution

1. Confirm you are typing your full server URL
   1. Hosted - https://serverxxxxx.contentdm.oclc.org where xxxxx should be your site ID. Use your Worldcat.org credentials.
   2. If you can login through a browser using your URL, your username and password is correct.

Additional information

If you need additional support or have other connection issues, please contact OCLC Support.

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https://help.oclc.org/Metadata_Services/CONTENTdm/Troubleshooting/Unable_to_connect_to_CONTENTdm_Ser…
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