Migrated a SQL server 2008 R2 on an infrastructure of 2016 and the Webplatform stopped working

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Symptom

- Whenever you try to go to WebPlatform directly, or any service that uses WebPlatform such as Article Exchange fail.

Applies to

- ILLiad.

Resolution

Make sure that you do not have IP6 enabled on the server. You should only be using IP4.