How can I filter borrower traps by trap message?

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Applies to

- OLIB 9.0 SP11

Answer

The facility to filter borrower traps by trap message was introduced in OLIB 9.0 SP11.

To do this:

1. From **Circulation > Traps Users**, enter '%'.
2. On the right, Click **Refine Search**.
3. OLIB displays the **Borrowers** domain **Refine Search** dialog.
4. In the **Search Fields** box, click on **Standard Message type**.
5. A list of **Standard Trap Messages** that have been used will be displayed.
6. Check the box next to the filter that you require.

Additional information

The filter will only select borrower traps where the **Standard Trap Message** has not been amended. In SP11, if the **Standard Trap Message** has been changed, the standard trap type field will have been cleared and the filtered search will not retrieve the message.

To find all borrower traps by trap message:

1. From **Circulation > Traps Users**, enter '%'.
2. On the right, click on **Other Searches**.
3. Select **User Traps by Message** from the pull-down list.
4. In the search box, enter start of message e.g 'banned'.

https://help.oclc.org/Library_Management/OLIB/Troubleshooting/How_can_I_filter_borrower_traps_by_trap_mess...