Why am I directed to a specific item / title / patron / order / invoice record when I first log in to WMS?

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Symptom

- A record for a specific item, bibliographic record, patron, order or invoice comes up behind the Location selection box when first logging in to WMS.

Applies to

- WorldShare Management Services
- WMS Circulation
- WMS Acquisitions
- WMS Metadata
- WorldShare ILL

Resolution

The system directing you to the page has captured that record in its URL. Try the following:

- Delete and recreate your bookmark using the following format: https://<Your WorldCat domain name>.worldcat.org/wms
- Check your browser's home page settings and delete any text that comes after the text above.

Once corrected, you will have to close your browser and restart for the changes to take effect. If problems persist after making this change, contact OCLC Support.

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