Find information about how to set up and manage your subscription group's use of QuestionPoint as well as how to join or create virtual groups.

• Accounts

No image available

Find information about how to set up and manage group administration accounts.

◦ Let an institution provide editors for your group's knowledge base
◦ Set up default account privileges

• Settings

No image available

Find information about how to set up and manage group administration settings.

◦ Add, change, or remove scripts
◦ Let institutions in your group refer questions to other institutions in your group
◦ Let patrons search knowledge bases
◦ Set up branding for your group's patron accounts and librarian accounts
◦ Set up local knowledge base access
◦ Specify the profile approval method and required fields for your group

• Virtual groups

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Find information about virtual groups in QuestionPoint.

◦ About virtual groups
◦ Create virtual groups
◦ Join virtual groups