Group administration

Find information about how to set up and manage your subscription group's use of QuestionPoint as well as how to join or create virtual groups.

• Accounts

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  Find information about how to set up and manage group administration accounts.
  ◦ Let an institution provide editors for your group's knowledge base
  ◦ Set up default account privileges

• Settings

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  Find information about how to set up and manage group administration settings.
  ◦ Add, change, or remove scripts
  ◦ Let institutions in your group refer questions to other institutions in your group
  ◦ Let patrons search knowledge bases
  ◦ Set up branding for your group's patron accounts and librarian accounts
  ◦ Set up local knowledge base access
  ◦ Specify the profile approval method and required fields for your group

• Virtual groups

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  Find information about virtual groups in QuestionPoint.
  ◦ About virtual groups
  ◦ Create virtual groups
  ◦ Join virtual groups