Why is a report not loading when selected under the WorldShare Analytics tab?

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Symptom

- Clicking on the "Reports" or "Reports Launch Pad" buttons from the left-hand menu does not load a report or take you to Report Designer

Applies to

- WorldShare Reports

Resolution

It is recommended that WorldShare is used in a browser with no content-blocking browser add-ons, such as ad blockers or script blockers, or pop-up blockers. These are highly likely to cause issues with WorldShare in general, but especially when loading reports.

If disabling add-ons or your pop-up blocker does not resolve your issues, please contact OCLC Support.