When I click on view full text I am taken to an authentication screen to log in.

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Symptom

• When I click on 'View full text' I am asked to log in on my institutions log in page

Applies to

• WorldCat Discovery
• WorldCat Knowledge Base
• Non-Hosted EZproxy

Resolution

After trying the steps below contact OCLC Support and report the issue:

1. Check that your local IT have the stanza set for the resource you are trying to access
2. Check on another browser

If there is still an issue after the steps above please include the following in your email:

1. The link to the article
2. Proxy credentials for your institution
3. Relevant screenshots and all URLs if applicable

Page ID

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