I clicked Set/reset password but have not received the password reminder email

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Symptom

- User does not receive the password reminder email after clicking Set/reset password

Applies to

- WorldShare Admin

Resolution

Your local WorldShare Administrator should be able to assist:

1. Ask your local WorldShare Administrator to check that your account is linked to the correct email address.
2. If you are the WorldShare Administrator and cannot access your own account, contact OCLC Support for further investigation.

Additional information

Set or reset your password

Page ID

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