Can borrowers be blocked temporarily?

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Applies to

- ILLiad

Answer

Yes. Library staff may use the ILLiad staff interface to block specific patrons from accessing their ILLiad account so that they are unable to use the system (for example, if they have not paid their interlibrary loan bills and you have cut off service until they are paid).

To get more information on Blocking patrons, please see Why do I have a patron who is unable to submit requests in ILLiad?

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