What could be causing the response: server took too long to respond?

Last updated: Tue, 11 Sep 2018 19:42:10 GMT

Symptom
Browser is reporting that it took too long to connect to the server. This is only happening for users off campus.

Applies to
- EZproxy

Resolution
Check the firewall configuration:

1. Check the Firewall to make sure configured EZproxy ports are open on the firewall.

Page ID
12684