Change User Information Web page showing NVTGC instead of Description

Last updated: Fri, 28 Dec 2018 16:28:04 GMT

Symptom

• Site wants the Description to show up in the ChangeUserInformation.html rather than the NVTGC which does not tell the patron much.

Applies to

• ILLiad

Resolution

1. In the NVTGC field on the ChangeUserInformation.html, it is showing this code:

   <#OPTION name="custom" groupname="NVTGC" selectedValue=""#PARAM name=NVTGC" />

2. Change the code to this:

   <#OPTION name="custom" groupname="NVTGC" selectedValue=""#PARAM name=NVTGC"" defaultValue="" defaultValue="" defaultName=""/>

Additional information

I found that the codes were different in the Registration Page and the Change User Information page. When I updated the code on my Web Server, it showed me the name ILL Office instead of ILL. So this fixes the issue.

Page ID

12668