Why doesn't the patron account delete automatically after one year in ILLiad?


Symptom

• User is expecting that patrons are automatically Deleted after one year. They are not.

Applies to

• ILLiad.

Resolution

You delete the patrons through the Database Manager. You use the Expiration date as a Limiting tool to make sure the patron has been there for a period of time, and they are not accidentally deleting a patron who created an account yesterday. Also, the patron cannot have any associated requests. Information about this is in the Atlas Systems ILLiad Database Manager documentation.