Symptom

- User contacted us saying: TLS 1.0 is no longer being supported by my institution and when I deactivate it on my Web Server, the ILLiad Services for the Connection Manager and System Manager fail.

Applies to

- ILLiad

Resolution

Here is how to set up TLS 1.2 support.

1. There is a registry key that can be overridden that will allow for TLS 1.2 support. More about that [here](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/ILLiad_TLS_1.0_no_longer_being_supported).

Note: To learn more about the TLS security updates at OCLC, [click here](https://help.oclc.org/Resource_Sharing/ILLiad/Troubleshooting/ILLiad_TLS_1.0_no_longer_being_supported).