I can't print from WorldShare Interlibrary Loan

Symptom

• Printing does not work

Applies to

• WorldShare Interlibrary Loan

Resolution

Printing for WorldShare Interlibrary Loan is through the browser you are using, so any printing issues are browser based. Please do the following:

1. In the browser, FireFox, Chrome or Internet Explorer, clear all cookies and cache, close and re-open the browser and log in to WorldShare Interlibrary Loan and try to print again.

2. Check the browser settings and make sure that pop-ups are Allowed or Enabled. You can't print if pop-ups are not allowed or disabled.

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