As a borrower, should I cancel an unfilled request?

Applies to

- WorldShare Interlibrary Loan

Answer

When a request cannot be supplied by any lender, the request status is updated to **Closed (unfilled)**.

Whilst the **Cancel Request** button is still available for these requests, it is not necessary to click on this button as the request has already been closed. If clicked, it will result in the request status being updated to **Closed (cancelled)**. It should be noted that this request will then be double-counted in **OCLC Usage Statistics - Borrower Activity Overview Report** as both an unfilled and a cancelled request.

Additional information

For more information on when **Cancel Request** button is available see [WorldShare Interlibrary Loan - Reference-Categories and queues](https://help.oclc.org/Resource_Sharing/WorldShare_Interlibrary_Loan/Troubleshooting/As_a_borrower_should_I_cancel_an_unfilled_request).

Page ID

11769