Why do I have to print labels twice after editing them?

Symptom

• Make an edit to a label and print. The unedited label prints. Print a second time and edited label prints.

Applies to

• Connexion client
• Label program

Resolution

1. Temporarily turn antivirus off. If that’s not possible, skip this step.
2. Uninstall and reinstall Connexion client or Label program to fix the issue.
3. Re-enable the antivirus if step one was executed.

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