Why is our holdings symbol missing from a FirstSearch record?

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Applies to

- FirstSearch

Answer

The articles holdings has two common reasons a library's holding symbol is missing from the holdings display. One reason is that the holdings was added recently. The journal holdings information is compiled weekly. So if a holdings symbol was added to a journal recently, then it should appear within a week of that update. The second reason is if a record for a journal or journal article does not include the ISSN for the journal, FirstSearch cannot supply holdings information for the record.