I have set up SDI alerts. Why are no emails are being generated?

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Symptom

- SDI Profiles and SDI Alerts have been configured however no emails are sent to the linked users

Applies to

- OLIB 9.0 Service Pack 11
- OLIB Alerting

Resolution

Check that the RUN_SDI setting is enabled.

1. Under System Administration open the Daystart Settings search.
2. Select the RUN_SDI setting.
3. Ensure that the setting is set to Y and the Enabled flag is set to Yes.