I have set up SDI alerts. Why are no emails are being generated?

Symptom

• SDI Profiles and SDI Alerts have been configured however no emails are sent to the linked users

Applies to

• OLIB 9.0 Service Pack 11
• OLIB Alerting

Resolution

Check that the RUN_SDI setting is enabled.

1. Under System Administration open the Daystart Settings search.
2. Select the RUN_SDI setting.
3. Ensure that the setting is set to Y and the Enabled flag is set to Yes.