Why are changes made to the OPAC Statuses, Locations and Circulation Policies grid not taking effect?

Symptom

• Configuration for level 1 fulfillment in My WorldCat.org > OPAC Statuses, Locations and Circulation Policies grid is not being reflected in the place hold button display in WorldCat Discovery

Applies to

• WorldCat Discovery
• Service Configuration

Resolution

Display of the place hold button is also configured in My WorldCat.org > Place Hold/Request Buttons

1. Go to My WorldCat.org > Place Hold/Request Buttons.
2. Under For items owned by [your library] ensure that the Level 1 fulfillment button option is set to It depends on item type, status and location.

Additional information

Place Hold/Request Buttons

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