Why are changes made to the OPAC Statuses, Locations and Circulation Policies grid not taking effect?

Last updated: Fri, 22 Jun 2018 14:01:05 GMT

Symptom

- Configuration for level 1 fulfillment in My WorldCat.org > OPAC Statuses, Locations and Circulation Policies grid is not being reflected in the place hold button display in WorldCat Discovery

Applies to

- WorldCat Discovery
- Service Configuration

Resolution

Display of the place hold button is also configured in My WorldCat.org > Place Hold/Request Buttons

1. Go to My WorldCat.org > Place Hold/Request Buttons.
2. Under For items owned by [your library] ensure that the Level 1 fulfillment button option is set to It depends on item type, status and location.

Additional information

Place Hold/Request Buttons

Page ID

11205