Request button isn't displaying for articles

Symptom

• ILLiad Request Button is not displaying in the A-Z list for articles when it is configured to display in the A - Z List and OCLC Link Resolver > Display Options in the OCLC Service Configuration

Applies to

• WorldCat Discovery
• A - Z List

Resolution

Turn on the request button in the Place/Hold Request Module in the section For items owned by WorldCat Libraries for articles.

1. Login to Service Configuration.
2. Click on WorldCat Discovery and WorldCat Local > Place/Hold Request Buttons.
3. Scroll to the bottom of the screen.
4. Expand the section For items owned by WorldCat Libraries.
5. Choose the item types where the request button should appear in WorldCat Discovery and the A - Z List.

Additional information

For additional information on configuration your library's A-Z list, see A - Z List and OCLC Link Resolver

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