A title in a knowledge base collection with print periodicals is not showing availability in the A-Z list

Symptom

• Print periodical titles were added to a knowledge base collection, but the print holdings on the titles are not displayed in the A to Z list

Applies to

• WorldCat Discovery
• WorldShare Collection Manager

Resolution

The holdings for a print periodical in a knowledge base collection may not be displaying if Print has not been selected for coverage on the item’s record. To update the coverage, please follow these steps.

1. Find the title in WorldShare Collection Manager.
2. Click the title to open the record.
3. Under Coverage, select the edit button.
4. Select Print from the drop-down list.
5. Save your changes.

Once the title has been updated, the Content Availability should now display Print and the coverage in the knowledge base collection. The A to Z list should also display the print holdings for the item. If updating the coverage for the title does not update the holdings in the A to Z list, please contact OCLC Support.

Additional information

Additional information about creating knowledge base collections can be found on the Create a knowledge base collection help page.