If a scanned item has a status such as billed or paid, but is found in the library and scanned with Digby, will the app alert us to this?

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**Applies to**

- Digby

**Answer**

If an item is reported lost or returned by a patron, and it is scanned, Digby will tell the user this.

**Additional information**

To prevent unauthorized users, Digby can only be used by a user with staff permissions. This includes Inventory Pull List and Reshelve.