How does an ILL request become "expired"?

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Applies to
- WorldShare Interlibrary Loan
- Tipasa

Answer

When a patron fills out a request, they can add a needed-by date in the respective field. When that date has passed, the request is expired and no lender will respond to it. If a patron still needs the item, you will need to create a new request.

Additional information

For more details on processing borrowing requests, please see the Process requests-Borrower help page.

For information about how long an ILL request stays in a given status, please see our Request Aging page.

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