# Virtual AskQC Office Hours

**Reading LC Authority Records** 

OCLC Metadata Quality January 2024





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2 January 2024

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ast updated: Apr	•	d supporting materials.	
Date	Title	Supporting material	
March 2021	PCC and OCLC	WebEx recording - March 9	
		WebEx recording - March 18     Presentation slides     Discrete Summary and member guestions	



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Please take moment to provide feedback on today's office hour session. The responses are for	or informational
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Please input date in format of M/d/yyyy	
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	6
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3. Why did you choose the answer you did in question 2?	1
Enter your answer	



# **On the Call Today**



#### **Cynthia Whitacre**

Senior Metadata Operations Manager



#### Kate James

Program Coordinator Metadata Engagement



Bryan Baldus Senior Data Analyst



#### Becky Dean Lead Data Analyst





# **Reading LC Authority Records**

**Kate James** Program Coordinator, Metadata Engagement





# **Today We Will Cover**

- Introduction
- See Also References (5XX)
- Class and Call Numbers
- 667 Fields
- 3XX Fields
- Conclusion



### INTRODUCTION



# **Authority Files in WorldCat**

- OCLC has a copy of the agency's authority file
- Library of Congress authority records are supported in Connexion Client and Record Manager (RM)
  - "LC Names and Subjects" in Connexion
  - "LC" in Record Manager
- Authority records from many sources are supported in Record Manager only, including
  - Getty Art & Architecture Thesaurus (AAT)
  - Biblioteca Nacional de España (BNE)
  - Medical Subject Headings (MeSH)



### LC Authority Records in Connexion and RM

	619						
Rec stat	С	Entered		19860211 Rep	laced	2001051514145	52.0
Туре	z	Upd status	а	Enc Ivl	n	Source	
<u>Roman</u>		Ref status	а	Mod rec		Name use	b
Govt agn		Auth status	а	Subj	а	<u>Subj use</u>	а
Series	n	Auth/ref	а	Geo subd	•	Ser use	b
Ser num	n	Name	n	Subdiv tp	n	Rules	n
010		sh 85091951					
010		sh 85001051					
010 040		sh 85091951 DLC ‡c DLC ‡d DLC	:				
			;				
040		DLC ‡c DLC ‡d DLC	2	Sut	ofie	ld ±w	
040 151		DLC ‡c DLC ‡d DLC Nile River	;			ld ‡w vs first	_
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LDR	Þ	cz n	
001		oca02074619	
005		20010515141452.0	
008	Þ	860211   anannbabn	a ana
010		sh 85091951	
040		DLC \$b eng \$c DLC \$d	IDLC
151		Nile River	
451		Bahr en Nīl	
451		Nahr an Nīl	
451		Nīl River	Subfield \$w
451		Nilus River	displays last
550		Rivers <b>\$z</b> Africa <b>\$w</b> g	
781	0	\$z Nile River	



# **Library of Congress Authority Files**

- LC/NACO Authority File (LC NAF)
- Library of Congress Subject Headings (LCSH)
- Library of Congress Genre/Form Terms (LCGFT)
- Library of Congress Children's and Young Adults' Cataloging Subject Headings (CYAC)
- Library of Congress Demographic Group Terms (LCDGT)
- Library of Congress Medium of Performance Terms for Music (LCMPT)
- Other vocabularies such as the Ethnographic Thesaurus are also maintained by the Library of Congress

/ Indicates headings are controllable in Connexion Client and Record Manager



# **LC NACO Authority File**

- Also known as "LC NAF"
- Members of the PCC's Name Authority Cooperative (NACO) program create and update authority records
- Over 10 million authority records
- Contains
  - Name Authority Records (NARs)
    - includes name/title and uniform title records
  - Series Authority Records (SARs)
- Prefixes for LCCNs are *n*, *nb*, *no*, *nr*, and *ns*, e.g., n 79018119



## **Library of Congress Subject Headings**

- Also known as "LCSH"
- Members of the PCC's Subject Authority Cooperative (SACO) program submit proposals to add, update, and cancel authority records
- Approved proposals are added to LCSH by LC staff
- Over 380,000 authority records
- Prefix for LCCN is *sh*, e.g., **sh** 85140602



# Library of Congress Genre/Form Terms

- Also known as LCGFT
- Over 2,500 authority records
- Process to add and update authority records is the same as for LCSH
- Authority records are similar to LCSH except only X55 fields are used for headings and references and there are no subdivisions
- Prefix for LCCN is *gf*, e.g., **gf2014026133**



### Library of Congress Children's and Young Adults' Cataloging Subject Headings

- Also known as CYAC; formerly known as LC Children's Subject Headings
- Over 12,000 authority records
- Process to add and update authority records is the same as for LCSH
- Available to search in WorldCat but headings are not controllable
- May contain terms identical to LCSH
- May contain headings that look like those in name authority records
  - Example: 100 1 Hugo, Victor, #d 1802-1885. #t Hunchback of Notre Dame [sj2012050001]
- Prefix for LCCN is *sj*, e.g., **sj 96004887**



# **Caveats about Presentation**

- This webinar does not discuss how to create or use access points
- Many fields are not discussed because of time limitations
- Examples do not show all fields in bibliographic or authority records
- There is often room for cataloger judgment about what to record and where



# **SEE ALSO REFERENCES (5XX)**





# **5XX See Also From Tracings**

- 500, 510, 511, 530, 547, 550, 551, 555, 562, 580, 581, 582, 585
- Used in name, series, subject, and genre/form authority records
- Provides a link from one established heading to another
  - Heading in the 5XX must be established
  - May be reciprocal (on both authority records) or just on one
- Subfield ‡w indicates relationship information with a code or code plus ‡i [term]
- May be a "simple see also reference" (no +w)



# **Purposes of 5XXs**

 Provide a reference to a different heading that might be used depending on the resource

• Gives information about the entity in the authority record

• Shows hierarchy of subject term or genre/form term



## **Using 500 Fields for Multiple Identities**

- Multiple identities: when a person uses different names to associate with different resources
- Two names used in resources=relate NARs with 500 fields
- More than two names used in resources=relate NARs with 663 and 500 fields
- When there are only two names, ±w r ±i with a relationship designator may be used
- Names not used in resources are recorded in field 400 as variant names



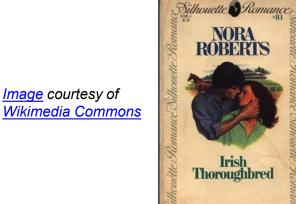
### **500 Example: Kim Harrison and Dawn Cook**

- 053 0 PS3608.A78355
- 100 1 Harrison, Kim, ‡d 1966-
- 500 1 Cook, Dawn
- 670 Wikipedia, via WWW, Apr. 9, 2012 ±b (Kim Harrison is a pseudonym used by American author Dawn Cook; b. 1966 in the Midwest; writes urban fantasy/science fiction)
- 053 0 PS3608.A78355
- 100 1 Cook, Dawn
- 500 1 Harrison, Kim, ‡d 1966-
- 670 Wikipedia, WWW, May 16, 2011 ±b (Dawn Cook also writes under the nom de plume of Kim Harrison; born 1966; American author)



### 663 and 500 Example: Nora Roberts

- 053 0 PS3568.O243
- 100 1 Roberts, Nora
- 400 1 Robertson, Eleanor
- 400 1 Wilder, Eleanor
- 400 1 Aufdem-Brinke, Eleanor
- 500 1 **+**w nnnc **+**a Hardesty, Sarah, **+**d 1950-
- 500 1 **+**w nnnc **+**a Robb, J. D., **+**d 1950-
- 663 For works of this author entered under other names, search also under: *+b* Hardesty, Sarah, 1950- *+b* Robb, J. D., 1950-
- 670 U.S. copyright files, 8/15/95 ‡b (Roberts, Nora, 1950- ; pseud. of Eleanor Aufdem-Brinke; pseud. of Eleanor Robertson; pseud. of Eleanor Wilder)



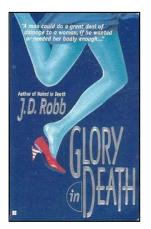
Silhouette & Romance



### 663 and 500 Example: J.D. Robb

- 053 0 PS3568.O243
- 100 1 Robb, J. D., ‡d 1950-
- 500 1 +w nnnc +a Roberts, Nora

663



Works by this author are entered under the name used in the item. For a listing of other names used by this author, search also under: **‡**b Roberts, Nora.

Image courtesy of Internet Speculative Fiction Database 663 note only refers to heading used in authority record that contains all the 500s



# 663 and 500 Example: Sarah Hardesty

- 053 0 PS3568.O243
- 100 1 Hardesty, Sarah, ‡d 1950-
- 500 1 +w nnnc +a Roberts, Nora
- 663 Works by this author are entered under the name used in the item. For a listing of other names used by this author, search also under: **+**b Roberts, Nora.

663 note only refers to heading used in authority record that contains all the 500s



# 510/500 Example: Identifying Entities

- 100 1 Love, Courtney, ‡d 1964-
- 373 Hole (Musical group) +2 naf +s 1989 +t 2002
- 510 2 +w r +i Corporate body: +a Hole (Musical group)



<u>Image</u> courtesy of <u>Wikimedia Commons</u>

- 1102Hole (Musical group)
- 500 1 +w r +i Member: +a Love, Courtney, +d 1964-



# **550 in Subject Authority Records**

- Used only in subject authority records
  - LCSH and CYAC
- May provide related term (RT) references (550 without +w)
- May provide broader term (BT) references (550 with ±w g)
- Authority records do not contain 550s for narrower terms
  - Narrower terms (NTs) display in ClassWeb Plus

# **550 Example: Broader Term**

#### Authority Record in Connexion:

010	sh 90001233
040	DLC ‡c DLC
053	GV1250 ‡b GV1250.2
150	Poker players
450	Players, Poker
550	≠w g ‡a Card players
670	Work cat.: Holden, A. Big deal, 1990.

### Authority Record in ClassWeb Plus

Poker players (May Sub [GV1250-1250.2] UF Players, Pol	5 S S S S S S S S S S S S S S S S S S S	NTs are a display feature		
BT Card player				
NT Women pol				
Authority		1 90001233 DLC)sh 90001233		
•		DLC)177524		
Record in	040 \$a D	LC Sc DLC		
ClassWeb	053 0 \$a G	V1250 \$b GV1250.2		
Plus (MARC):	150 \$a P	0 \$a Poker players		
	450 \$a P	\$a Players, Poker		
	550 \$wg	\$a Card players		
	670 \$a W	Vork cat.: Holden, A. Big deal, 1990.		



# CLASS AND CALL NUMBERS NUMBERS





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# **Definitions**

- call number: a notation consisting of a classification number, a book number, and additional information that uniquely identifies the resource
  - **Example:** Z733.U58G66 1991
- classification number: a notation that represents the subject or form of a resource being cataloged, selected from a classification schedule
  - **Examples**: GV859.5 (Roller disco), HF5549.5.T7 (Training of employees)
  - Also called a *class number*
- **book number:** a notation usually consisting of an alphabet letter and one or more Arabic numerals that that is appended to a class number in order to arrange material on the same subject in a specified order, usually alphabetically by author. It may include a decimal point
  - Example: "G66" in "Z733.U58G66 1991"
  - Also called an *author number*
- **Cutter number:** a notation consisting of an alphabet letter and one or more Arabic numerals. It may include a decimal point
  - Examples: "G66" and ".U58" in "Z733.U58G66 1991"
  - **Example:** ".T7" in "HF5549.5.T7" (Training of employees)

Definitions adapted from CSM



# **MARC Fields Used**

- Most Commonly Used:
  - Field 050 Library of Congress Call Number (R)
  - Field 053 LC Classification Number (R)
  - Field 055 Library and Archives Canada Call Number (R)
  - Field 060 National Library of Medicine Call Number (R)
  - Field 065 Other Classification Number (R)
- Other Fields Include:
  - 086 Government Document Call Number (R)



# **050 Library of Congress Call Number**

- In series authority records, indicates resources in the series are classed together in this number
- Used with 646=c [collected] and 646=m [classed with main series]
- Second indicator provides source
  - 0: Assigned by LC
  - 4: Assigned by agency other than LC (used with ±5)
- Agencies may choose to use this number or class
  resources separately in bibliographic records



### **050 Example: Series Authority Record**

Series		а	[monographic series]
Ser num		а	[numbered series]
010		no 910140	64
040		DLC-S ‡c I	DLC-S
050	0	VM341 <b></b> +b	.M9

Fixed field values indicate series authority record

- 130 0 Motor boating's ideal series
- 642 v. 41 **‡**5 DLC

646 c **+**5 DLC

Note: Series authority record created before June 1, 2006. This record reflects former LC policy on series.



# **050 Example: Bibliographic Records**

### Bibliographic Record 1:

- 040 DLC +b eng +c DLC +d XXX
- 050 0 0 VM341 **+**b .M9 vol. 41 1967
- 245 1 4 The plywood boatbuilder ...
- 830 0 Motor boating's ideal series ; ‡v v. 41

#### **Bibliographic Record 2:**

- 040 DLC +b eng +c DLC +d XXX
- 050 0 0 VM341 **‡**b .M9 vol. 6 1924
- 050 1 4 VK959 **+**b .H67 1924
- 245 1 0 Where to cruise : +b charts for motor boatmen ...
- 830 0 Motor boating's ideal series ; ‡v v. 6



# **053 LC Classification Number (R)**

- Used in name authority records for persons and corporate bodies
- Used in subject authority records
- Single LC classification number or span associated with a 1XX heading
- Second indicator provides source in name authority records

#### Subfields:

```
‡a Classification number element-single number or beginning number of span (NR)
```

+b Classification number element-ending number of span (NR)

```
‡c Explanatory note (NR)
```

‡0 Authority record control number or standard
number (R)

‡1 Real World Object URI (R)

```
‡5 Institution to which field applies (R)
```

```
+6 Linkage (NR)
```

*+8 Field link and sequence number (R)* 



# **053 in Name Authority Records**

- Used for literary authors (P schedules) and biography numbers in span ML410-429
- A NAR may not contain all P schedule numbers used for a literary author
- See Classification and Shelflisting Manual (CSM), F 623 Literary Authors (note: policy on PZ is out of date)
- See DCM Z1, 053 page (shows current PZ policy)



### **Example: 053 Literary Author**

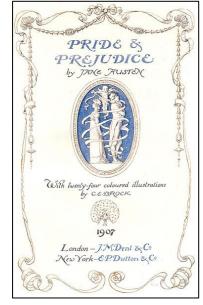
#### Authority Record:

010 n 79032879

- 040 ... **+**b eng **+**e rda ...
- 053 0 PR4030 **‡**b PR4038
- 100 1 Austen, Jane, ‡d 1775-1817

#### **Bibliographic Record:**

- 050 0 0 PR4034 +b .P7 1907
- 100 1 Austen, Jane, ‡d 1775-1817
- 245 1 0 Pride & prejudice / ‡c by Jane Austen ; with twentyfour coloured illustrations by C.E. Brock



<u>Image</u> courtesy of <u>Wikimedia Commons</u>



PR4030-4038	Austen, Jane Table P-PZ33 📃		
	Collected works		
PR4030	By date 📖		
PR4031	By editor, if given		
PR4032	Selected works. Selections		
	Subarrange by editor, if given, or date		
	Translations (Collected or selected)		
PR4033.A2AA2Z	Modern versions of early authors in the same language. By	r translator, if given, or date	
PR4033.A3-Z	Other. By language, A-Z		Table for separate works (3 Cutter nos.)
	Subarrange by translator, if given, or date	P-PZ43 .x date	Texts. By date 🔛 Translations 🔛
PR4034.A-Z	Separate works. By title, A-Z	P-PZ43 .xA3xA39 P-PZ43 .xA399 P-PZ43 .xA4xZ	Modern versions of early works in s Polyglot Other languages, A-Z
	Subarrange each title by Table P-PZ43		
PR4035	Apocryphal, spurious works, etc. (Collections only)	P-PZ43 .x2 P-PZ43 .x3	Selections. By date Criticism
	Illustrations 🔲		
	Class at N8215, or with the special artists in NC-NE as t	he case may be	
	Class illustrated editions with other editions		
	Class portraits, etc., of the author, with his or her biograp	phy	
	Biography, etc.		
PR4036.A1A19	Periodicals. Societies. Serials		
PR4036.A2A3	Dictionaries, indexes, etc.		
PR4036.A31A39	Autobiography, journals, memoirs. By title		
PR4036.A4	Letters (Collections). By date		
PR4036.A41A49	Letters to and from particular individuals. By correspondent (alphabetically)		
PR4036.A5-Z	General works		
	Criticism		
PR4037	General works		
PR4038.A-Z	Special, A-Z		
	For list of Cutter numbers not given below, see Table	P-PZ32 17	
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### **053 in Subject Authority Records**

- Added in LCSH authority records in certain situations, including
  - LCC caption is very close to subject heading
  - Topic is mentioned in an "Including" note in the caption
- Authority record may have multiple 053s for different aspects of the subject
- Authority record may not have all appropriate class numbers
- See Subject Headings Manual (SHM), H 365 for more information



#### **Example: Multiple 053s with Explanatory Notes**

#### Authority Record:

#### 010 sh 85038796

- 040 DLC ‡c DLC ‡d DLC ‡d WaU ‡d DLC
- 053 0 QL737.C22 ‡c Zoology
- 053 0 SF421 **+**b SF440.2 **+**c Domestic animals
- 150 Dogs

#### **Bibliographic Record:**

050 0 0 SF426 **+**b .A4463 2014

Dogs

- 100 1 Alderton, David, ‡d 1956- ‡e author
- 245 1 0 Your perfect dog / ‡c David Alderton



Image courtesy of Kate James



650



### **065 in Name Authority Records**

- In name authority records, used for Canadian literary authors to record a number in PS8000
- Will have \$\$\pm2 fcps \$\$\$ [MARC institution code]
- See DCM Z1, 065 page for more information

#### Authority Record:

- 010 n 79063498
- 040 ... **+**b eng **+**e rda ...
- 053 0 PR9199.3.M8
- 065 PS8576.U57 +2 fcps +5 CaOONL
- 100 1 Munro, Alice, ‡d 1931-



#### 667 FIELDS





# 667 Nonpublic General Note (R)

- May be used in name, series, and subject authority records
- Provides general information about a 1XX heading for which a specialized note field has not been defined
- Repeated to provide different units of information
- Although this is a "nonpublic" note, it is often displayed by systems
- See DCM Z1, 667 page for more information



#### **Some Common 667 Notes**

- Not same as: [name or title, LCCN]
  - Example: Not same as: Turner, Ted, 1938- (n 2012012838)
- This [type of entity] resumed its earlier name ...
  - Example: This place resumed its earlier name; Leningrad resumed the name Saint Petersburg in 1991
- Some issues have title: [title proper]
- Give as quoted note
  - Used in authority records for series-like phrases



### 667 Subject Usage Note

- May be used in name and subject authority records
- Used in place name authority records
  - When there are linear name changes
  - For city sections
- Used in corporate body authority records for government officials
- Examples:
  - SUBJECT USAGE: This heading is not valid for use as a subject. Works about this person are entered under Coolidge, Calvin, 1872-1933
  - SUBJECT USAGE: This heading is not valid for use as a geographic subdivision



### 667 Example: Rajneesh (Or.)

- Subjn[not applicable]
- Subjb[heading not appropriate as subject added entry]
- 010 n 2015070168
- 151 Rajneesh (Or.)
- 551 Antelope (Or.)
- 667 SUBJECT USAGE: This name is not valid for use as a subject. Works about this place are entered under Antelope (Or.).
- 670 City of Antelope website, viewed Dec. 3, 2015: *tb* (Antelope; City of Antelope; established in 1863 by Howard Maupin; the town was renamed Rajneesh after Mohan Chandra Rajneesh; on Nov. 6, 1985, the town residents voted to rename the town Antelope; the Post Office Department had never changed the name from Antelope)

use



### 667 Pseudonyms Not Found ... Note

- Used on a personal name authority record when the cataloger knows that a person has used other names in resources, but they are not needed for cataloging at that time
  - If names are later needed, cataloger can create new authority record and edit 667 note
- Names recorded in 667 note are not used as 400s or 500s



#### 667 Example: Edward Gorey

- 100 1 Gorey, Edward, *+*d 1925-2000
- 500 1 +w nnnc +a Dowdy, Regera, +d 1925-2000
- 500 1 +w nnnc +a Goré, Ædwyrd, +d 1925-2000
- 663 For works of this author written under other names, search also under: +b Dowdy, Regera, 1925-2000 +b Goré, Ædwyrd, 1925-2000 ...
- 667 Pseudonyms not found on published works: Drew Dogyear, Wardore Edgy, Raddory Gewe, Roy Grewdead, Redway Grode, Dreary Wodge.
- 670 Contemp. auth., new rev. ser. ‡b (Gorey, Edward (St. John), b. 2/22/25; pseuds.: Eduard Blutig, Drew Dogyear, Mrs. Regera Dowdy, Wardore Edgy, Raddory Gewe, Roy Grewdead, Redway Grode, O. Mude, Edward Pig, E.D. Ward, Ogdred Weary, Dreary Wodge, Dogear Wryde)



#### **3XX FIELDS**





### **Overview of 3XX Fields**

- Most provide information identifying the entity represented in the 1XX
  - Excludes field 360 used for complex see also references in subject authority records
- Sometimes information recorded may also be reflected in the 1XX and 4XX fields
- Field 375 (Gender) is no longer used
  - OCLC is removing this field from existing authority records at the request of PCC



### **3XX Field Examples**

- 380 Form of Work
  - 380 Silent film music +2 lcgft
  - 380 Series (Publications) ‡a Monographic series ‡2 lcsh
- 377 Associated Language
  - 377 eng ‡a jpn
- 368 Other Attributes of Person or Corporate Body
  - 368 Basketball teams ±2 lcsh [in authority record for corporate body]
  - 368 +b City [in authority record for place]
  - 368 ‡c Saint [in authority record for person]



# 372 Field of Activity (R)

- Field of endeavor, area of expertise, etc., in which the entity is engaged
- May be used in **name authority records** for persons, families, corporate bodies, and conferences (100, 110, and 111)
- May use terms from controlled vocabularies
  - Source specified in ±2
- Field is repeated when terms from different vocabularies are used
- Term will not be used in 1XX or 4XX



### 372 Example: Dušan Repovš

- 100 1 Repovš, Dušan
- 372 Mathematics **‡**2 lcsh
- 670 Continuous selections of multivalued mappings, 1998: ‡b CIP t.p. (Dušan Repovš; Dept. of Mathematics, Univ. of Ljubljana, Ljubljana, Slovenia) fwd. (D. Repovš)
- 100 1 Repovš, Dušan, ‡d 1928-2022
- 372 Medicine **‡**2 lcsh
- 670 Wikipedija, viewed on November 20, 2023 ±b (Dušan Repovš; born May 21, 1928 in Ljubljana; died December 26, 2022 in Ljubljana; doctor and health educator; son Dušan Repovš is a mathematician)



# 374 Occupation (R)

- Profession or occupation for person or family
  - "Family" added to MARC field definition and scope in 2023
- May be used in **name authority records** for person or families
- May use terms from controlled vocabularies
  - Source specified in ±2
- Field is repeated when terms from different vocabularies are used
- Term in 1XX and 4XX may not match 374 because of singular vs plural



#### **374 Example: Catherine Schneider**

- 100 1 Schneider, Catherine *+*c (Pianist)
- 374 Pianists ‡a Composers ‡a Teachers ‡2 Icsh
- 670 Her Four excursions, 2004?, c2002: +b t.p. (Four excursions for piano solo; Catherine Schneider)

- 100 1 Schneider, Catherine, +d 1949-
- **374** Law teachers **‡**a College teachers **‡**2 lcsh
- 670 L'Europe et la lutte contre la piraterie maritime, 2015: +b title page (sous la direction de Constance Chevallier-Govers et Catherine Schneider)



#### **CONCLUSION**





#### Reminders

- Use LCCN prefix to verify which authority file the record is in
- The LC Names and Subjects file in WorldCat is a copy of LC's authority files so there may be differences due to time delays
- ClassWeb Plus contains information about LCSH, LCGFT, and CYAC terms that is not in WorldCat
- PCC members should email LC with authority record questions
- Non-PCC members may email us (see last slide)



### **For More Information**

- <u>Classification and Shelflisting Manual (PDFs)</u>
- <u>Subject Headings Manual (PDFs)</u>
- <u>Descriptive Cataloging Manual Z1: Name and Series</u> <u>Authority Records</u>
- LC Guidelines Supplement to the MARC 21 Format for <u>Authority Data</u>
- MARC 21 Format for Authority Data



#### **Related VAOH Presentations**

- March 2021: PCC and OCLC
- May 2021: All Things Authorities
- November 2021: Cataloging Children's Materials
- <u>May 2023: What's in a Name? Descriptive Access Points</u>
   <u>Overview</u>
- September 2023: Get Informed about Genre/Form Terms



# **On the Call Today**



#### **Cynthia Whitacre**

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Becky Dean Lead Data Analyst



### **Thank You!**

#### **February Virtual AskQC Office Hours** The Lifecycle of a CIP Record

Tuesday, 13 February at 10 AM Eastern

Thursday, 22 February at 4 PM Eastern

# Registration and session links available at <u>oc.lc/askqc</u>

# Send cataloging policy questions at any time to <a href="mailto:askqc@oclc.org">askqc@oclc.org</a>





